

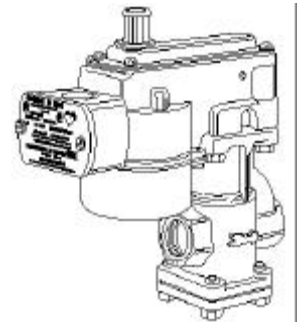
February 5, 2001

PRODUCT BULLETIN

Series 101A Feeder

We have recently determined that 101A Feeders with date codes 00H (August 2000) through 01A (January 2001) may not open when first installed. The specific problem is after installation, water will not pass through the valve when the manual feed button is pressed or the solenoid is energized.

Investigation has determined that the rubber disc on the poppet sticks to the seating surface of the plastic cartridge. The cause is due to the rubber disc material not meeting specifications. We have corrected the problem and all product with date codes 01B (February 2001) and newer can be used with confidence. We have also determined that product with date codes 00G (July 2000) and older are not affected.



Series 101A Feeder

Replacement of the entire 101A Feeder is not necessary if the valve does not open during initial installation and start-up. Since the poppet is the only part affected, replace the cartridge (CTRD-101) and the valve will work as intended. Fill out a warranty card for each replaced cartridge listing date code of the 101A Feeder and date cartridge was removed. A refund or replacement will be issued according to normal warranty terms and conditions.

The long-term effects of the poppet not opening due to the rubber sticking to the plastic cartridge are not known at this time. However, we are confident that once the valve opens and is in service, the 101A Feeder will work reliably and as intended. If a problem does occur in the future, only the cartridge needs to be replaced and returned for warranty credit or replacement.



CTRD-101

Contact your local McDonnell & Miller Representative if you have questions about this or any other product issues. A list of Representatives can be found in our web site at www.mcdonnellmiller.com.

We apologize for any inconvenience this situation may have caused.